



NEWS ABOUT

MAUNA KEA RESORT

APRIL 2008

Frequently asked questions

HAPUNA BEACH PRINCE HOTEL

Prince Resorts Hawaii would like to announce that repairs to Hapuna Beach Prince Hotel lobby and central area will get underway in April, and cosmetic damages caused by the earthquake will soon be gone and forgotten. With apologies in advance for even the slightest inconvenience, please take a look at the “Frequently Asked Questions” below to help address any concerns. For more information, please visit www.PrinceResortsHawaii.com/HapunaUpdates. If you have questions about your reservation, please call 808-880-3102.

What is the scope of the repair work?

We will repair cosmetic damage done by the October 2006 earthquake. The specific areas affected are the main lobby, 7th floor Reef Lounge and the 5th floor Ocean Terrace. No work will take place outside the hotel’s central area. We anticipate a start date in April 2008 with completion by August 2008.

Will it affect my vacation?

Yes and no. We can’t promise zero noise and zero evidence of construction, since most work takes place in the main lobby. However, no work will take place outside the hotel’s central area, and no work begins before 7:00 a.m. or continues after 4:00 p.m. (Any repair work done between the hours of 7:00 a.m. to 9:00 a.m. will be quiet in nature).

What will it look like?

For safety reasons, when you arrive, you’ll see the lobby’s ocean view will be blocked; there will be limited gathering areas in the main lobby, and, in some

cases, it may be necessary to take a more circuitous route to the pool or beach. Please keep in mind, though, that once you leave the Hotel’s central core, your Hapuna vacation experience should be very much the same as you remember.

Is the hotel safe?

We are taking every precaution to lessen any inconvenience or discomfort to our guests. The areas of significant work will be completely blocked off and areas in which there is less intensive work (Lobby) will have protective covering.

Where will we eat breakfast?

During construction, the Ocean Terrace breakfast buffet and the Reef Lounge cocktail operations will move to the Coast Grille, which will provide a spectacular ocean view setting for breakfast. And, as an evening lounge and dinner restaurant, the Coast Grille always offers astounding ambiance with unparalleled ocean views.

Why now?

Unfortunately, there is no good time to do repair work. Because we want to give our guests the best experience possible, we wanted to complete the aesthetic repairs as soon as we could. The company making the repairs is available to start in April – so that we can finish before the summer ends.

Will I be compensated for this?

Hapuna is happy to offer a \$35 daily resort credit per room during all dates of the repair work.

We very much appreciate your patience and understanding during this very important repair project, and look forward to Hapuna’s beautiful, bright and shiny new look this summer!

MAUNA KEA BEACH HOTEL

Mauna Kea Beach Hotel’s repair and renovation project is on schedule and on target, as we work to bring it all together, painting the finished portrait of a great Hawai’i hotel.

What’s happening with the renovation?

The 8th Floor is amazing to see, as all walls and fixtures have been removed and the sun shines through from the mountains to the sea. Soon the new guestrooms will start to emerge, with expanded floorplans for bigger baths and the same stunning views you remember.

What about my room?

Because the room inventory is decreasing, some of the room numbers will need to be changed. But don’t worry, the Beachfront Wing will keep its configuration; the Main Building will continue to offer luxurious Ocean View and Mountain View rooms and suites.

What is it going to look like when it’s done?

Stay tuned for more on that – we will be posting artist renderings and model room photos in the months ahead. Meanwhile, rest assured Barry Design Associates will have a stunning collection of furnishings, fabrics and finishing touches for your room.



MAUNA KEA RESORT



HAPUNA BEACH PRINCE HOTEL



MAUNA KEA BEACH HOTEL

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Mauna Kea Real Estate Information . . . (808) 882-5600

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FAQ'S — MAUNA KEA BEACH HOTEL

How is the Golf Course going?

The project is on schedule and it's great to see green grass springing up on the 14th, 15th and 16th greens, and the 16th fairway – where the “nursery” is located. Irrigation is in place and the next 3 holes to be planted are #17, #18 and #13. Plans include rebuilding the Golf Course clubhouse, locker rooms, Pro Shop and restaurant.

Can we go to the beach now?

Absolutely. Kauna'oa Beach has always been available, as beautiful as ever, with chairs, towels, umbrellas and familiar faces to welcome Guests and Homeowners of Mauna Kea Resort. The Hau Tree and Gazebo Bar still offer cold drinks and tasty lunches, just steps off the sand.

Is the Pavilion restaurant going to change?

Yes. We are very excited about the Pavilion's new look – with a chef's “exhibition” kitchen and wine bar on the upper level.

When can I come back?

Our goal, still tentatively, is a December re-opening. At this point a firm date has not been established, but we are progressing in that direction. We are targeting a summer “go” date for reservations and will do our best to keep you informed as we get closer. Visit www.PrinceResortsHawaii.com/MaunaKeaUpdates to stay informed on the latest news, or call the Legacy Desk at 1-877-880-MKBH (6524).

